Feedback on Current Billing Arrangement

Date: [Insert Date]

To: [Billing Department/Name]

From: [Your Name]

Subject: Feedback on Current Billing Arrangement

Dear [Billing Department/Name],

I hope this message finds you well. I am writing to provide feedback regarding my current billing arrangement with [Company Name].

Firstly, I would like to express my appreciation for the timely billing statements I have been receiving. The clarity of the charges and easy-to-understand format has been very helpful.

However, I have some concerns regarding [specific issues such as discrepancies, payment methods, etc.]. I believe addressing these matters would enhance the overall experience for customers.

Thank you for considering my feedback. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]