

Subject: Resolution of Audience Targeting Issues

Dear [Recipient's Name],

I hope this message finds you well. We have recently reviewed our newsletter audience targeting strategy and identified a few issues that may have affected the delivery and engagement of our content.

Through our analysis, we discovered that some segments of our audience were not receiving the most relevant content, which may have led to lower engagement rates. To resolve this, we have implemented the following actions:

- Improved data segmentation based on recent user behavior and preferences.
- Refined our targeting criteria to ensure more relevant content is sent to each segment.
- Conducted a review of our subscriber list to remove inactive users, enhancing engagement across the board.

We are committed to providing you with a personalized and valuable experience through our newsletters. We appreciate your understanding as we work towards resolving these issues.

If you have any questions or further feedback, please feel free to reach out.

Thank you for your continued support.

Best regards,

[Your Name]

[Your Title]

[Your Company]

[Your Contact Information]