

Complaint Regarding Furniture Moving Crew Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Company Name]

[City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the service I received from your furniture moving crew on [Insert Date of Service]. Despite my high expectations based on your company's reputation, I encountered several issues that made my experience far from satisfactory.

Firstly, the crew arrived [Insert Details of Delay/Timeliness Issue], which caused significant disruption to my schedule. Additionally, I noticed that [Insert Details of Mishandling or Damage], which was particularly frustrating as I had taken precautions to ensure everything was ready for their arrival.

Furthermore, the communication from the crew was lacking; [Insert Any Communication Issues]. I believe that well-articulated communication is essential for a service-oriented business, especially in such a physically demanding job.

As a result of these issues, I feel compelled to request a formal acknowledgment of my concerns and a resolution, ideally in the form of a [Insert Desired Resolution, e.g., refund, discount, etc.]. I look forward to your prompt response to my complaint.

Thank you for your attention to this matter.

Sincerely,

[Your Name]