Dear [Recipient's Name],

I hope this message finds you well. I am writing to sincerely apologize for the errors in communication that occurred regarding [specific issue or topic]. It was never my intention to create confusion or misunderstanding.

I acknowledge that the information provided was incorrect/incomplete, and I take full responsibility for any inconvenience this may have caused you. I deeply value our relationship and the trust you place in me.

Please rest assured that I am taking the necessary steps to ensure this does not happen again. I appreciate your understanding and patience in this matter.

Thank you for your attention to this issue. If there is anything further I can do to rectify the situation, please do not hesitate to reach out.

Sincerely,
[Your Name]
[Your Position]
[Your Contact Information]