

Letter of Commitment

Date: [Insert Date]

To: [Recipient Name]

[Recipient Address]

[City, State, Zip Code]

Dear [Recipient Name],

We hope this message finds you well. We are writing to formally express our commitment to resolving the issues you have encountered with our defective products.

As a valued customer, your satisfaction is our top priority. We acknowledge the inconvenience and frustration that defective products can cause, and we are dedicated to rectifying this situation promptly.

We assure you that we are taking the necessary steps to investigate the issues reported and implement corrective actions. Within the next [insert time frame], we will reach out to provide updates on our progress and the solutions being put in place.

Please feel free to contact us directly at [insert phone number] or [insert email address] should you have any further questions or require immediate assistance.

Thank you for your understanding and patience in this matter. We look forward to restoring your trust in our products and services.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Address]

[City, State, Zip Code]