

Feedback on Interest-Bearing Account Services

Date: [Insert Date]

To: [Bank's Name]

Address: [Bank's Address]

Dear [Bank Manager's Name],

I am writing to provide feedback regarding the interest-bearing account services offered by [Bank's Name]. As a customer for [insert duration], I have had the opportunity to experience your account services firsthand.

Overall, I am pleased with the competitive interest rates and the ease of managing my account online. Furthermore, your customer service team has been responsive and helpful whenever I had inquiries or needed assistance.

However, I believe there are areas where improvements could be made. I suggest enhancing the mobile banking experience, as it occasionally lags and thus affects transaction efficiency. Additionally, clearer communication regarding any changes in interest rates would be greatly appreciated.

Thank you for taking the time to consider my feedback. I look forward to seeing improvements in your services and continuing my relationship with [Bank's Name].

Sincerely,

[Your Name]

[Your Address]

[Your Contact Information]