

Subject: Challenge to Subscription Termination

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service/Specific Contact Name],

I hope this message finds you well. I am writing to formally challenge the termination of my software subscription for [Software Name], associated with the account number [Account Number]. I received notification of the termination on [Date of Notification], and I believe this action may have been taken in error.

According to your records, I have complied with all terms and conditions outlined in the user agreement. [Briefly state any relevant facts to support your case, e.g., timely payments, adherence to subscription policies, etc.]. Therefore, I kindly request a review of my account status and reinstatement of my subscription.

I appreciate your attention to this matter and look forward to your prompt response.

Thank you for your assistance.

Sincerely,

[Your Name]