

Notification of Mobile App Malfunction

Dear [User's Name],

We hope this message finds you well. We are reaching out to inform you about a temporary malfunction affecting our mobile application, [App Name]. Our team has identified the issue and is actively working to resolve it.

During this time, you may experience difficulties accessing certain features or functionalities within the app. We apologize for any inconvenience this may cause and appreciate your patience as we work to restore full service.

We expect to have the issue resolved by [estimated resolution time]. In the meantime, if you encounter any urgent concerns, please contact our support team at [support email or phone number].

Thank you for your understanding and continued support.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]