

# Subject: Dissatisfaction with App Features

Dear [App Support Team],

I am writing to express my dissatisfaction with certain features of your app that are currently not functioning as expected. I have been a user of [App Name] for [duration] and have always appreciated its functionality; however, recent issues have significantly impacted my user experience.

Specifically, I have encountered problems with the following features:

- [Feature 1] - Description of the issue.
- [Feature 2] - Description of the issue.
- [Feature 3] - Description of the issue.

These issues not only hinder my ability to use the app effectively but also diminish my overall satisfaction with your product. I kindly urge you to investigate these problems and provide a timely resolution.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]  
[Your Email]  
[Your Phone Number]