Letter of Dissatisfaction

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient Name] [Repair Shop Name] [Repair Shop Address] [City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my dissatisfaction with the service I received at [Repair Shop Name] regarding my vehicle, [Vehicle Make and Model], which was dropped off on [Drop-off Date] for [Type of Repair].

Unfortunately, the service has been significantly delayed beyond the estimated completion time of [Original Time Estimate]. I was promised a completion by [Promised Completion Date], and as of today, it has been [Number of Days/Weeks Delayed]. This has caused me considerable inconvenience and disruption to my daily routine.

I would appreciate an immediate update on the status of my vehicle and an explanation for the delay. Additionally, I would like to know how you plan to compensate for this inconvenience.

Thank you for your attention to this matter. I hope to hear back from you soon to resolve this issue.

Sincerely,

[Your Name]