

# Complaint Regarding Failed Diagnostics

Date: [Insert Date]

To: [Repair Service Name]

Address: [Repair Service Address]

Dear [Repair Service Manager's Name],

I am writing to formally express my dissatisfaction with the vehicle diagnostics service I received on [insert service date]. My vehicle, a [make, model, year], was brought to your facility due to [briefly describe the issue].

Unfortunately, the diagnostic report provided indicated that there were no issues found with my vehicle, yet the problem persists. I had expected a thorough analysis and accurate report based on your reputation in the industry.

I kindly request that you review this matter and provide a satisfactory resolution. I believe that a reassessment of my vehicle is necessary, and I would appreciate a timely response to this complaint.

Thank you for your attention to this matter. I look forward to your prompt reply.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]