

Complaint Regarding Inadequate Repairs

Date: [Insert Date]

To: [Repair Service Name]

Address: [Repair Service Address]

Dear [Repair Service Manager's Name],

I am writing to formally complain about the inadequate repairs performed on my vehicle (Make, Model, Year) at your facility on [Insert Date of Service]. Despite assurances that the necessary repairs would resolve the issues, I have continued to experience the same problems.

Details of service performed:

- Repair Type: [Describe the type of repair]
- Date of Service: [Insert Date]
- Invoice Number: [Insert Invoice Number]

Unfortunately, the problems persisted shortly after the initial repair, leading to inconvenience and further expenses. I expected a high standard of service and am disappointed with the outcome.

I would appreciate it if you could address this matter promptly by providing a remedy, such as a re-evaluation of the repairs at no additional cost or a full refund. I trust you value customer satisfaction and look forward to your swift response.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email Address]