

# Statement Regarding Side Effects of Cosmetic Item

Date: [Insert Date]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to address some concerns regarding the side effects experienced by customers using our cosmetic product, [Product Name].

We have received feedback highlighting issues such as [List Specific Side Effects]. We take such matters seriously and are committed to ensuring the safety and satisfaction of our customers.

Our team is currently investigating these reports and working closely with dermatologists to assess the situation. We are also reviewing our formulation and ingredient list to ensure compliance with the highest safety standards.

As a precaution, we recommend that customers who experience adverse effects discontinue use immediately and consult a healthcare professional. We value our customers' feedback and will keep you informed of any developments regarding this matter.

Thank you for your understanding and continued support.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]