Notification of Adverse Health Impact

Date: [Insert Date]
To: [Recipient's Name]
Address: [Recipient's Address]
Dear [Recipient's Name],
We are writing to inform you of a recent concern regarding the skincare product [Product Name] that you purchased on [Purchase Date].
We have received reports of adverse health reactions associated with the use of this product. Symptoms reported include [list symptoms], which may be linked to certain ingredients in the formula.
For your safety, we recommend that you discontinue the use of this product immediately and consult with a healthcare professional if you have experienced any adverse effects.
We understand the importance of this matter and are currently investigating the issue. Please keep any remaining product and your receipt for our records.
Should you have any questions or concerns, feel free to contact us at [Contact Information].
We apologize for any distress this may cause and appreciate your understanding as we work to resolve this issue.
Sincerely,
[Your Name]
[Your Title]
[Your Company Name]
[Your Company Contact Information]