

# Grievance Letter Regarding Allergic Reaction

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Customer Service  
Company Name  
Company Address  
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my grievance regarding a severe allergic reaction I experienced after using one of your makeup products, specifically [Product Name], purchased on [Purchase Date] from [Store/Website].

Upon application, I began to notice [describe symptoms, e.g., redness, swelling, itching] which rapidly escalated to [describe more severe symptoms, if applicable]. I have never had any previous reactions to makeup products; thus, this incident was both unexpected and disturbing.

I have sought medical attention and am following a treatment plan prescribed by my healthcare provider. The cost associated with this treatment has been considerable, and I believe it is a direct result of using your product.

As a loyal customer, I am disappointed with my experience and hope the company will take steps to address this issue. I request a full investigation and an appropriate response regarding this serious matter. Additionally, I would appreciate a refund for the product and compensation for my medical expenses.

Thank you for your attention to this matter. I hope to hear back from you promptly.

Sincerely,  
[Your Name]