

Complaint Regarding Adverse Skin Reaction to Cosmetic Product

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally complain about an adverse skin reaction I experienced after using [Product Name], purchased on [Purchase Date] from [Store/Website Name].

Upon application, I noticed immediate [describe symptoms, e.g., redness, swelling, irritation]. Following this reaction, I ceased using the product, but the symptoms persisted for [duration]. As a result, I sought medical advice from [Doctor's Name/Clinic], who diagnosed [specific condition, if applicable].

While I understand that individual reactions can vary, I was shocked to learn that [Product Name] does not carry appropriate warnings regarding potential adverse effects on sensitive skin. I believe it is crucial for your company to ensure that customers are well-informed about the risks associated with your products.

I would appreciate a response to this matter, including any actions you intend to take. I also request a refund for the product in question and consideration of appropriate compensation for the medical expenses incurred due to this adverse reaction.

Thank you for your attention to this important matter. I look forward to your prompt response.

Sincerely,

[Your Name]