

Complaint Regarding Broken Facilities

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Gas Station Name]

[Gas Station Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the condition of the facilities at your gas station located at [Insert Location]. I visited on [Insert Date of Visit] and encountered several issues that I believe need immediate attention.

Firstly, the restroom facilities were in a deplorable state, lacking basic cleanliness and maintenance. Additionally, the air pump for tires was non-functional, which caused unnecessary inconvenience to me and other customers.

I am a frequent customer and have always appreciated the quality of service at your station. However, these recent experiences have led me to reconsider future visits unless these issues are addressed promptly.

I hope you will take my complaint seriously and make the necessary adjustments to ensure a better experience for all customers. Thank you for your attention to this matter.

Sincerely,

[Your Name]