

Complaint Regarding Poor Customer Service

Date: [Insert Date]

To: [Gas Station Manager's Name]

[Gas Station Name]

[Gas Station Address]

Dear [Manager's Name],

I am writing to formally complain about the poor customer service I recently experienced at your gas station located at [Insert Location]. On [Insert Date of Incident], I visited your station to [describe service needed, e.g., fill my tank, purchase items].

Unfortunately, my experience was very disappointing due to the following issues:

- [Describe Issue 1]
- [Describe Issue 2]
- [Describe Issue 3]

I believe that customers deserve to be treated with respect and attentiveness, and regrettably, this was not the case during my visit. I hope you take these concerns seriously and address them to improve the service at your establishment.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email]