

Important Notification

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you of a temporary disruption in your entertainment package services.

Due to unforeseen circumstances, the following services will be temporarily unavailable:

- Live TV Streaming
- On-Demand Movies
- Premium Channels

This disruption is expected to last from **October 5, 2023**, to **October 10, 2023**. We are working diligently to resolve the issue and restore services as soon as possible.

We apologize for any inconvenience this may cause and appreciate your understanding. If you have any questions or concerns, please do not hesitate to contact our customer service team at **1-800-555-0199**.

Thank you for your continued support.

Sincerely,

Your Entertainment Provider