Inquiry Regarding Promotional Discrepancies

Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]

[Recipient's Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about some discrepancies I noticed regarding the promotional packages for your entertainment services.

Recently, I came across a promotion on your website that advertised [describe specific package or offer]. However, upon further review, I noticed differences in pricing and the services included compared to what was stated in the promotion. Specifically, [explain discrepancies in detail].

Could you please provide clarification on this matter? It would be helpful to understand any updated terms or conditions that may apply.

Thank you for your attention to this inquiry. I look forward to your prompt response.

Sincerely, [Your Name]