

Feedback on Entertainment Service Package Upgrade

Dear [Service Provider's Name],

I hope this message finds you well. I am writing to provide feedback regarding the recent upgrade of my entertainment service package.

While I was excited about the upgrade, I have encountered several issues that have impacted my experience. Specifically, I have noticed:

- Intermittent connectivity problems
- Missing channels that were previously available
- Slow response times when accessing the new features

I would appreciate your assistance in resolving these issues as soon as possible. Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Account Number]

[Your Contact Information]