

Dear [Service Provider's Name],

I hope this message finds you well. I am writing to express my concern regarding some missing features in my current entertainment service package (Account Number: [Your Account Number]). As a loyal customer, I have always appreciated the quality of your services; however, I have noticed that features such as [List Specific Missing Features] are not available in my package.

These functionalities are important for enhancing my overall experience, and I would greatly appreciate any information on whether these features may be included in future updates or if there are options to upgrade my package to include them.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Full Name]

[Your Address]

[Your Email Address]

[Your Phone Number]