

Subject: Concern Regarding Poor Customer Service

Dear [Customer Service Manager's Name],

I hope this message finds you well. I am writing to express my concerns regarding the customer service I received following my recent purchase of [Appliance Name] on [Purchase Date] at [Store Name/Location].

Despite my excitement about the product, I was disappointed by the lack of support and assistance I received when I encountered issues with the appliance. I attempted to reach your customer service team on multiple occasions, but unfortunately, my experience was less than satisfactory. [Briefly describe your experience and any specific issues you encountered.]

As a loyal customer, I believe that quality customer service is essential, and I would appreciate it if my concerns could be addressed. I kindly request a follow-up regarding this matter and hope for a resolution that reflects the standards of your company.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]