

Complaint Regarding Unfulfilled Warranty

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

Customer Service

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service,

I am writing to formally express my dissatisfaction regarding the warranty service on an appliance I purchased from your store on [Purchase Date]. The appliance in question is a [Appliance Type], model number [Model Number], with warranty number [Warranty Number].

Unfortunately, the appliance has encountered [brief description of the issue] since [date issue began]. I reported this issue to your customer service on [Date of Initial Complaint] and was informed that it would be covered under warranty. However, despite numerous follow-ups, the promised service has not been fulfilled.

I have attached all relevant documentation, including a copy of the warranty agreement, receipt, and previous correspondence with your team.

I kindly ask you to expedite the resolution of this issue and fulfill the warranty obligations as promised. Please contact me at your earliest convenience to provide me with a status update on this matter.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]