Notification of Undelivered Marketing Promotion

Dear [Recipient's Name],

We hope this message finds you well. We are writing to inform you that our recent marketing promotion, titled "[Promotion Title]," was unfortunately undelivered due to [reason for undelivery, e.g., incorrect address, technical issue].

We understand how important this promotion is to you, and we sincerely apologize for any inconvenience this may have caused.

To ensure you don't miss out on our offers, we would like to extend the promotion period by [number of days/weeks] and will resend the promotional materials to your correct address. Please confirm that we have the right address as follows:

[Recipient's Address]

If any adjustments are needed, kindly reply to this email or contact us at [contact information] by [response deadline].

Thank you for your understanding, and we appreciate your continued support.

Best regards,

[Your Name][Your Position][Your Company Name][Contact Information]