Inquiry Regarding Undelivered Promotional Offer

Dear [Recipient's Name],

I hope this message finds you well. I am writing to inquire about the promotional offer for [specific offer name or details], which I was expecting to receive by [expected delivery date]. However, I have yet to receive any information or the offer itself.

Please let me know the status of this promotional offer, as I am very interested in taking advantage of it.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name] [Your Contact Information] [Your Address]