

# Complaint Regarding Undelivered Promotional Offer

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally complain about the promotional offer that was advertised by [Company's Name] on [Insert Date]. I was informed that I would receive [Describe the Offer] upon [Details of the Requirement, e.g., making a purchase or signing up]. However, it has been [Number of Days/Weeks] and I have yet to receive this offer.

This situation is quite disappointing, as I was looking forward to taking advantage of this promotion. I have reached out to your customer service team on multiple occasions but have not received a satisfactory response.

I kindly request your immediate attention to this matter and look forward to your prompt resolution regarding the undelivered promotional offer. Thank you for addressing this issue.

Sincerely,

[Your Name]