

Letter of Complaint Regarding Shipping Delay

Dear [Customer Service Team/Specific Contact Name],

I hope this message finds you well. I am writing to formally express my dissatisfaction with the delayed delivery of my recent subscription box. My order, placed on [Order Date] with the expected expedited shipping time of [Expected Delivery Date], has yet to arrive.

As a loyal customer, I have always appreciated the timely delivery of your boxes; however, this delay has caused significant inconvenience. I rely on your service for [mention any specific reasons related to the subscription], and the failure to meet the promised shipping timeframe is disappointing.

I kindly request an update on the status of my order and an explanation for the shipping delay. Additionally, I would appreciate any compensation you might offer for this inconvenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]