

Complaint Regarding Expedited Shipping Delay

Dear [Customer Service Team/Manager's Name],

I hope this message finds you well. I am writing to express my dissatisfaction with a recent grocery delivery order that was supposed to arrive using expedited shipping.

Order Number: [**Order Number**]

Scheduled Delivery Date: [**Original Delivery Date**]

Actual Delivery Date: [**Actual Delivery Date**]

I expected my groceries to arrive on the scheduled date due to the expedited shipping option I selected and paid for. Unfortunately, the delay has caused significant inconvenience.

I would appreciate your prompt attention to this matter and a resolution, whether it be a refund of the expedited shipping fee or some other form of compensation.

Thank you for addressing this issue. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Contact Information]