

# Feedback on Recent Purchase

Dear [Company Name],

I hope this message finds you well. I am writing to express my concerns regarding the service I received following my recent purchase of [Product Name] on [Purchase Date].

Unfortunately, my experience did not meet the expectations set by your company's reputation. Specifically, [briefly describe the subpar service, such as delays, lack of communication, or issues with the product].

I believe that feedback is crucial in maintaining high standards of customer service. I hope you take my comments into consideration and strive to improve in the future.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,  
[Your Name]  
[Your Contact Information]