

Letter of Dissatisfaction with After-Sales Service

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service Team,

I am writing to express my dissatisfaction with the after-sales service I have received regarding my recent purchase of [Product Name] on [Purchase Date]. Despite my initial satisfaction with the product, my experience with your customer service team has been less than satisfactory.

On [Date of Interaction], I contacted your support team regarding [specific issue], but unfortunately, the assistance I received was inadequate. [Briefly describe the lack of response or unresolved issue, including any previous attempts to resolve the situation].

As a loyal customer, I expected a prompt resolution to my concerns. However, the delays and lack of communication have left me frustrated and disappointed. I believe it is essential for a company to ensure its customers feel valued and supported, especially after a purchase.

I kindly request that you address this matter promptly and provide a resolution by [specify a reasonable deadline]. I look forward to your prompt response to restore my faith in your company's commitment to customer satisfaction.

Thank you for your attention to this matter.

Sincerely,
[Your Name]