

Subject: Request for Enhanced After-Sales Service Response

Dear [Manager's Name],

I hope this message finds you well. I am writing to formally express my concerns regarding the after-sales service I have recently experienced with [Company Name]. As a loyal customer, I believe that constructive feedback is essential for improvement.

On [date of incident], I reached out regarding [specific issue with the product/service]. Unfortunately, I encountered delays in response and support from your team, which was disappointing given [mention previous positive experience or the brand's reputation].

Improvement in response times and communication would greatly enhance customer satisfaction. I kindly request that you review this matter and consider implementing measures to ensure that customers receive timely and effective support in the future.

Thank you for taking the time to read my appeal. I look forward to your prompt response and to witnessing improvements in your after-sales service.

Best regards,

[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]