

Letter of Complaint Regarding Service Interruption

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my concerns regarding the recent interruptions I have experienced with my monthly subscription service (Account Number: XXXXX) provided by your company. In the month of [Month], there were multiple instances where the service was unavailable, which has significantly impacted my ability to use the service as intended.

On [specific dates or periods of interruption], I encountered issues that included [briefly describe the issues]. Despite my attempts to resolve these problems through your customer support channels, the situation remains unresolved.

As a paying customer, I expect a reliable service and effective communication regarding any service interruptions. I kindly request that you investigate this matter and provide a resolution. Furthermore, I would appreciate any compensation for the inconvenience caused during this period.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]