

Feedback on Delayed Service

Date: [Insert Date]

To: [Transport Service Provider Name]

Subject: Feedback on Delayed Service

Dear [Transport Service Provider's Contact Person],

I am writing to provide feedback regarding my recent experience with your public transport services. On [insert date of incident], I encountered significant delays on the [insert route or service name] which caused considerable inconvenience.

The scheduled arrival time was [insert scheduled time], but the service did not arrive until [insert actual arrival time], resulting in a delay of [insert duration of delay]. Such delays not only disrupt my daily routine but also affect other commuters relying on your service.

I believe that timely updates and better communication during such delays could greatly improve the experience for passengers. I hope you will take this feedback into consideration to enhance the quality of service provided.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Contact Information]