

Complaint Regarding Unclean Conditions in Public Transport

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Transport Service Provider Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to express my concern regarding the unclean conditions I experienced while using your public transport service on [specific date]. I regularly use [specific route or service] and have noticed a decline in cleanliness, which is affecting the overall commute experience.

On [specific date], I boarded the vehicle at [specific location] and observed that the seats were dirty, and there was litter throughout the aisles. Such conditions not only diminish the quality of the service but also pose health risks to passengers.

I kindly urge you to address this issue promptly by increasing the frequency of cleaning and maintenance checks on your vehicles. Ensuring a clean environment for passengers is essential for a pleasant travel experience.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]