

Gift Card Usage Denial

Date: [Insert Date]

To: [Recipient's Name]

[Recipient's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

We regret to inform you that your recent attempt to use a gift card for your purchase on [Date of Attempt] was denied. After reviewing your transaction, we found the following reasons for this denial:

- The gift card number entered was invalid.
- The card has expired.
- Insufficient balance on the gift card.
- The card is restricted for specific use.

If you believe this decision is in error, please feel free to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email Address]. We appreciate your understanding and hope to resolve this matter promptly.

Thank you for your attention.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Company Address]

[City, State, Zip Code]