

Gift Card Malfunction Report

Date: [Insert Date]

To Whom It May Concern,

I am writing to report a malfunction with a gift card that I purchased from your store. Below are the details of the card:

- **Gift Card Number:** [Insert Card Number]
- **Purchase Date:** [Insert Purchase Date]
- **Issue Experienced:** [Briefly describe the issue]

Despite multiple attempts to use the card, it has not been functioning as expected. I would appreciate your assistance in resolving this matter promptly.

Thank you for your attention to this issue. I look forward to your swift response.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]