

Complaint Letter: Unresponsive Support

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Travel Agency Name]

[Travel Agency Address]

[City, State, Zip Code]

Dear [Travel Agency Customer Service Team/Specific Contact Name],

I am writing to formally express my dissatisfaction regarding the lack of support I have experienced with the travel package I purchased on [Insert Purchase Date]. Despite multiple attempts to reach out for assistance concerning [briefly describe the issue], I have received no response from your team.

This lack of communication has caused significant inconvenience and frustration, as my travel plans are being adversely affected. I have always valued your agency's reputation for customer service, which makes this situation even more disappointing.

I kindly request a prompt resolution to my issue and a clarification on how your team intends to address the unresponsiveness I've encountered. I look forward to your immediate attention to this matter, as well as a response within the next [mention time frame, e.g., 5 business days].

Thank you for your attention to this issue. I hope to hear from you soon.

Sincerely,

[Your Name]