

Complaint Regarding Unexpected Fees

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Travel Agency Name
Travel Agency Address
City, State, Zip Code

Dear [Travel Agency Manager's Name],

I am writing to express my dissatisfaction regarding my recent travel package booked through your agency (Booking Reference: [Insert Reference Number]). The package, which was marketed at [Insert Original Price], ended up incurring unexpected fees totaling [Insert Amount] that were not disclosed prior to my booking.

Upon reviewing the terms and conditions, I believe that these fees are not only excessive but also misleading. I expected a transparent and honest representation of the costs associated with my travel package, which did not occur in this instance.

I kindly request a detailed explanation of the additional fees assessed, and I would like to propose a resolution regarding this matter, including the possibility of a refund or credit towards future travel.

Thank you for addressing my concerns promptly. I look forward to your quick response.

Sincerely,
[Your Name]