

Subject: Concern Regarding Transaction Rejection

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you about a recent transaction attempt on our platform that was unfortunately rejected.

Transaction Details:

- **Order ID:** [Order ID]
- **Date:** [Transaction Date]
- **Amount:** [Transaction Amount]

The rejection may have occurred due to various reasons, including:

- Insufficient funds
- Incorrect payment information
- Bank restrictions

Please check your payment details and try again. If the issue persists, we recommend contacting your bank or payment provider for assistance.

Should you have any questions or require further assistance, feel free to reach out to our support team at [Support Email] or [Support Phone Number].

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]