Return and Exchange Policy Objection

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Name/Customer Service Team],

I am writing to formally object to your current return and exchange policy as it pertains to my recent experience with order number [insert order number]. I believe that the terms outlined do not adequately accommodate consumer needs and fair business practices.

Specifically, I take issue with [briefly describe the specific terms/issues you disagree with, e.g., the time frame for returns, conditions of items, etc.]. This has resulted in significant inconvenience for me as a customer, and I believe it falls short of the service quality that your company aims to represent.

I kindly request that you review my situation, as well as your return and exchange policies, to ensure fair treatment of your customers. I look forward to your prompt response and hope we can resolve this matter amicably.

Thank you for your attention to this matter.

Sincerely,

[Your Name]