

Warranty Service Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

Customer Service Department

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to express my dissatisfaction with the warranty service I recently received for [product name], which was covered under warranty. My expectation for a timely and effective resolution was unfortunately not met.

On [date of service], I contacted your customer service for assistance regarding [brief description of the issue]. However, I found the response to be inadequate and unprofessional. [Describe specific issues such as long wait times, unhelpful representatives, inadequate solutions, etc.].

As a loyal customer, I believe I deserve better service and a prompt resolution to my concern. I kindly request a reconsideration of my case, and I hope to hear back from your team regarding the next steps.

Thank you for your attention to this matter. I look forward to your timely response.

Sincerely,

[Your Name]