

# Request for Resolution on Cell Phone Service Plan Problems

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Cell Phone Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally request a resolution regarding ongoing problems with my cell phone service plan, account number [Your Account Number]. I have experienced [briefly describe the issues, e.g., dropped calls, slow internet speeds, billing discrepancies] over the past [duration] and despite previous attempts to resolve these issues through [mention any previous communication or support efforts], the problems persist.

As a loyal customer, I believe it is essential to address these concerns promptly. I kindly request that you investigate this matter and provide a solution at your earliest convenience. I appreciate your attention to this issue and look forward to your prompt response.

Thank you for your assistance.

Sincerely,

[Your Name]