

Grievance Letter Regarding Cell Phone Service Plan Limitations

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email]

[Your Phone Number]

[Service Provider's Name]

[Service Provider's Customer Service Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my grievance regarding the limitations of my current cell phone service plan, account number [Your Account Number].

Despite my expectations based on the promotional materials, I have encountered several issues, including but not limited to:

- Data throttling after reaching a certain limit
- Unexpected charges on my bill
- Lack of service in areas that were advertised as covered

These limitations have significantly affected my ability to effectively use the service I am paying for. I would appreciate a prompt response to this matter, as well as any possible solutions or adjustments you can offer to my plan.

Thank you for your attention to this issue. I look forward to your swift response.

Sincerely,

[Your Name]