

Feedback on Poor Customer Service

Date: [Insert Date]

To: [Company Name]

Address: [Company Address]

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction with the customer service I received regarding my cell phone plan on [insert date of interaction]. Despite being a loyal customer for [insert duration], I was disappointed with the response I received when I reached out for assistance.

During the conversation, I found the representative to be unhelpful and dismissive. My concerns about [briefly describe the issue] were not adequately addressed, and I felt that my time was not valued.

I believe that quality customer service is essential to retaining customers, and I hope that you will take this feedback into consideration to improve your service.

I look forward to your prompt response regarding this matter.

Thank you for your attention.

Sincerely,

[Your Name]

[Your Contact Information]