

# Letter of Escalation

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

[Company Name]

[Company Address]

[City, State, Zip Code]

Subject: Escalation of Issues with Current Cell Phone Service Plan

Dear [Customer Service Manager's Name],

I am writing to formally escalate my ongoing issues with my cell phone service plan under account number [Account Number]. Despite numerous attempts to resolve these matters through your customer service team, I have yet to receive a satisfactory resolution.

Specifically, I have encountered the following issues:

- [Issue 1: Describe the problem]
- [Issue 2: Describe the problem]
- [Issue 3: Describe the problem]

I have made several phone calls and sent emails on [list dates] without any lasting solution. The lack of response and resolution is both frustrating and inconvenient.

As a long-standing customer, I would appreciate your immediate attention to this matter. I kindly request a prompt resolution and would like a response by [insert a specific date].

Thank you for your attention to this urgent escalation. I look forward to your swift response.

Sincerely,

[Your Name]