

Subject: Grievance Regarding Misleading Product Description

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my grievance regarding a recent purchase I made on your shopping website. On [insert purchase date], I ordered [insert product name], and the product ID is [insert product ID].

Upon receiving the product, I noticed that the description provided on your website was misleading. Specifically, [describe the misleading aspect of the product description, e.g., features, size, color, etc.].

This discrepancy has caused me significant inconvenience and dissatisfaction, as the product does not meet my expectations based on the information presented on your site.

I kindly request a resolution to this issue, which may include a full refund or an exchange for a product that meets the described standards.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]