

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I hope this message finds you well. I am writing to bring to your attention a discrepancy regarding the pricing of tickets for the [Concert Name] at [Venue] on [Date].

Upon purchasing the tickets through your platform, I noticed that the final price charged was [Incorrect Price], while the advertised price was [Correct Price]. This has caused some confusion and concern, as I was expecting to pay the advertised amount.

I kindly request that you look into this matter and provide clarification on the pricing difference. Additionally, I would appreciate any steps you may take to resolve this issue, including a possible refund for the discrepancy.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]