

# Complaint Regarding Online Platform Access Disruption

Date: [Insert Date]

To:

Customer Support Team

[Online Platform Name]

[Platform Address]

Dear Customer Support Team,

I am writing to formally complain about the frequent disruptions I have experienced while accessing [Online Platform Name]. Over the past [duration], my ability to use the platform has been significantly hindered, impacting my [mention any specific activities, e.g., work, studies].

On several occasions, I encountered issues such as [detail specific problems, e.g., error messages, inability to log in, slow loading times]. These disruptions have caused [describe the impact, e.g., missed deadlines, lost progress].

I kindly request that you investigate this matter and provide a solution at your earliest convenience. I appreciate your attention to this issue and look forward to your prompt response.

Thank you for your assistance.

Sincerely,

[Your Name]

[Your Email]

[Your Phone Number]