

# Complaint Regarding Internet Service Access

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally lodge a complaint regarding the ongoing challenges I have faced in accessing the internet service provided by [Service Provider Name]. Despite multiple attempts to resolve these issues through your customer service team, I have not received a satisfactory resolution.

Details of my complaint are as follows:

- **Name:** [Your Name]
- **Account Number:** [Your Account Number]
- **Address:** [Your Address]
- **Description of the Issue:** [Briefly describe the issue, e.g., frequent outages, slow speeds, etc.]
- **Date the Issue Began:** [Insert Date]

Despite my efforts to contact customer support on several occasions, I have encountered persistent connectivity issues that have significantly disrupted my daily activities, including [mention any specific activities impacted, e.g., remote work, online classes].

I kindly request that your team investigate this matter urgently and provide a resolution at your earliest convenience. I believe these issues may be affecting other customers in my area as well, and I urge you to take necessary actions to rectify this situation.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]  
[Your Phone Number]  
[Your Email Address]